

REPORT - 2023-24

The Student Welfare and Grievance Redressal Committee has been actively working towards ensuring a supportive and fair environment for students during the academic year 2023-24. The Committee has addressed and resolved multiple grievances to enhance the overall experience of students.

An overview of the grievances received and the actions taken are as follows:

- **Infrastructure-Related Issues:** Students reported inadequacies in classroom facilities, such as tube lights and seating arrangements. The administration promptly addressed these concerns by upgrading the lighting systems and replacing damaged furniture. Regular inspections were introduced to maintain facility standards.
- **Washroom Hygiene:** Students raised concerns regarding the hygiene and maintenance of washroom facilities. In response, the administration increased the frequency of cleaning and maintenance checks. New sanitation protocols were implemented to ensure cleanliness throughout the day, and feedback mechanisms were introduced, allowing students to report any issues promptly.
- **Library and Internet Facilities:** A few grievances regarding the limited availability of library books in certain courses and Wi-Fi connectivity issues were raised. The library inventory was updated with additional copies of books in demand. The IT staff improved the internet infrastructure to ensure uninterrupted access to online resources.
- **Counselling and Mental Health Support:** Few students expressed a need for additional counselling sessions to manage academic and personal stress. In response, the college increased the frequency of counselling sessions with the Counsellor.

Actions Taken:

- Upgradation of classroom infrastructure and improvement in library resources.
- Strengthening of the college's Wi-Fi network to enhance internet connectivity for students.
- Expansion of mental health support and counselling services.